

LIMITED WARRANTY FOR C-FLEX RETROFIT KITS

Light Efficient Design warrants each LED lighting product and accessory to be free from defects in material and workmanship for a period that depends on model, application use, and daily power duration.

FIVE YEAR WARRANTY PERIOD: The warranty period begins from the purchase date on the Light Efficient Design invoice for each respective product. If a Light Efficient Design lighting product fails to operate for the warranty period, Light Efficient Design will provide a replacement of the failed product in accordance with Terms and Conditions set forth below. Light Efficient Design warrants each LED lighting product and accessory to be free from defects in material and workmanship for a period of five (5) years. The warranty period begins from the purchase date on the Light Efficient Design invoice for each respective product.

WARRANTY SERVICE CLAIMS: Light Efficient Design must issue a RGA number for all requests for warranty review. To make a warranty claim, notify Light Efficient Design within thirty (30) days of the failure.

RETURN OF DEFECTIVE PRODUCT: After contacting and receiving a RGA number, the purchaser/user shall promptly return the product after receiving instructions regarding if, when and where to ship the product. Product must be returned within 10 days of receiving the RGA number and authorization. Shipping box must be clearly marked with RGA number. Failure to follow this procedure shall void this warranty. Credit memo will be issued once returned product is received by Light Efficient Design. Replacement lamp(s) will require customer to issue a matching PO. Light Efficient Design reserves the right to examine all claimed defective lighting products to determine the cause of failure and patterns of usage, and reserves the right to be the sole judge as to whether any Light Efficient Design lighting products are in fact defective and covered under this warranty.

LIMITS OF LIABILITY: The foregoing shall constitute the exclusive remedy of the purchases and the sole liability of Light Efficient Design for our lighting products. IN PARTICULAR, NO WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IMPLIED.

In no event shall Light Efficient Design be liable for any other costs or damages, including lost profits or revenues, incidental, special or consequential damages, as well as labor and equipment rental associated with lamp replacement.

INSTALLATION AND OPERATION REQUIREMENTS: This limited warranty only applies when Light Efficient Design lighting products are properly wired and installed; are operated within the electrical values shown on Light Efficient Design lighting product labels; and used in situations approved for the application and in the environmental conditions (temperature, humidity, water exposure, & fixture type (retrofits only, refers to whether retrofit is approved for open and/or fully enclosed fixtures) within the normal specified operating range of the lighting products. This warranty does not apply to any acts of God or as a result of any abuse, misuse, abnormal use or use in violation of applicable standard, code or instructions for use in installations including those contained in the latest National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), Standards for the American National Standards Institute (ANSI), in Canada, the Canadian Standards Association (CSA), Europe (CE), Australia (C-Tick). This warranty will not apply in the event of conditions demonstrating abnormal use or stress, including under/over voltage conditions including power surges, lightning strikes, excessive switching cycles and operating hours and operation at an ambient temperature higher than product rating lasting greater than 10 hours. Some states do not allow exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.